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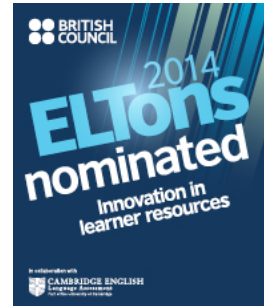
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Level 1

The world's strangest hotel complaints

15th May, 2014

<http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>



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THE READING

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>

A travel website survey on hotel complaints found some unusual things. Skyscanner.net surveyed 400 hotel staff in 39 countries. It asked about the strangest things guests had asked for or complained about. Most of the unusual complaints were about food and the room. Not everyone will like every hotel room, but some complaints in the survey were very strange. It would be impossible for any hotel to make these complaining guests happy.

The complaints about food included one guest asking for 16 cucumbers a day. Another requested only the right legs of a chicken. One guest asked for crocodile soup. Other crazy complaints included a man at a luxury hotel in London unhappy that his room did not have a sea view. London is about 75 km away from the sea. Other guests wanted the toilet filled with mineral water, a bath full of honey and a discount because his girlfriend snored.

Sources: <http://www.skyscanner.net/news/worlds-weirdest-hotel-requests-and-complaints>
<http://www.ibtimes.co.uk/strangest-hotel-requests-15-cucumbers-per-day-one-dead-mouse-1448422>

VOCABULARY MATCHING

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>

PARAGRAPH ONE:

- | | |
|--------------------------------|--------------------------|
| 1. A travel | a. be impossible |
| 2. found some unusual | b. in 39 countries |
| 3. surveyed 400 hotel staff | c. like every hotel room |
| 4. things guests had asked for | d. things |
| 5. Most of the unusual | e. website survey |
| 6. Not everyone will | f. complaints |
| 7. It would | g. guests happy |
| 8. make these complaining | h. or complained about |

PARAGRAPH TWO:

- | | |
|--------------------------|-----------------------|
| 1. The complaints | a. soup |
| 2. one guest asking for | b. view |
| 3. only the right legs | c. 16 cucumbers a day |
| 4. crocodile | d. hotel in London |
| 5. crazy | e. about food |
| 6. a luxury | f. away from the sea |
| 7. a sea | g. complaints |
| 8. London is about 75 km | h. of a chicken |

LISTEN AND FILL IN THE GAPS

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>

A (1) _____ on hotel complaints found some unusual things. Skyscanner.net surveyed (2) _____ in 39 countries. It asked about the strangest things guests had asked for (3) _____. Most of the (4) _____ were about food and the room. Not everyone will like every hotel room, but some complaints in the survey (5) _____. It would be impossible for any hotel to make these (6) _____.

The complaints about food included (7) _____ for 16 cucumbers a day. Another (8) _____ right legs of a chicken. One guest asked (9) _____. Other crazy complaints included a man at a luxury hotel in London unhappy that his room did (10) _____. London is about (11) _____ the sea. Other guests wanted the toilet filled with mineral water, a bath full of honey and a discount because (12) _____.

PUT A SLASH (/) WHERE THE SPACES ARE

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>

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WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student A: Do not show these to your speaking partner(s).

a)

b)

c)

d)

e)

f)

g)

h)

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WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student B: Do not show these to your speaking partner(s).

a)

b)

c)

d)

e)

f)

g)

h)

WRITING

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-1.html>

Write about **hotels** for 10 minutes. Comment on your partner's paper.
